The Chatwal Summary of Services

**Guest Services:**
As The Chatwal, New York reopens to welcome guests, may we share an overview of services that are currently available and those that have been modified:

- **Housekeeping Service** daily
- **Turndown Service** every evening
- **Butler Service**
- The **Fitness Center** located on the SC level.
- **Mini Bars** in all accommodations
- **Coffee service**: coffee service is served in the lobby from 6am-10am, and coffee machines available upon request
- **Valet Parking** 24 hours 7 days a week with rates of Regular Sedan $75 & SUV $85
- **All Laundry** and **Dry Cleaning** please use forms provided in the accommodation, service daily 24 hours
- **Complimentary “Press Reader”** app through IPads provided in your accommodation
- **Complimentary Concierge**
- **Complimentary Wakeup Call**
- **Complimentary Shoe Shine**
- **Complimentary Wi-Fi**
- **Complimentary Welcome Amenity**
- **Complimentary bottled water**
- **Chatwal Giftique, souvenirs for purchase service**
- **Complimentary Early Check-in** and **Check-out** based on availability
• The Lambs Club at The Chatwal, offers Contemporary American Cuisine seven-days a week:
  o Breakfast
    ▪ Monday-Sunday 6:00am-10:30am
  o Lunch and Dinner offer “All Day Dining”
    ▪ 11:30am-10:00pm
• Room Service
  o 6:00am-12:00 midnight; menus consistent with dining room menus.
• House Car is temporarily unavailable
• The Spa and Pool Services are temporarily unavailable